

StableNet Case Study

Your IT enables all the revenue generating processes within your organization.

Well-performing IT-systems are crucial to your organization's business efficiency.

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Case Study - T-Systems

- Installed SLA reporting system according to client specification
- Solved problem on time and on budget
- Helped client avoid contractual penalty
- Provided customer-facing reports



Optimized Networks

StableNet Solutions

Case Study: T-Systems

Case study T-Systems

T-Systems develops, implements and manages high-performance and mission-critical business solutions which are tailored to the individual and specific needs of their clients.

The Problem

T-Systems is providing GRPS data services to many internationally renowned mobile phone providers. Their GRPS data services are available at several points-of-presence (POP) world wide. The mobile phone operators connect to one or many of these POPs to exchange data within their network or with peer providers through the T-Systems network. T-Systems signed service level agreements (SLAs) with all mobile operators and guaranteed performance reporting as prove of SLA compliance. However, their GRPS data service was operational without T-Systems being able to provide the required SLA reporting, risking contractual penalty and loss of reputation.

Attempts at T-Systems to provide the required reporting with resources of their organization failed due to time-constraints and insufficient flexibility of the installed software base. Moreover, none of the envisaged internal solutions provided the required functionality within budget and on short notice.

The Requirements

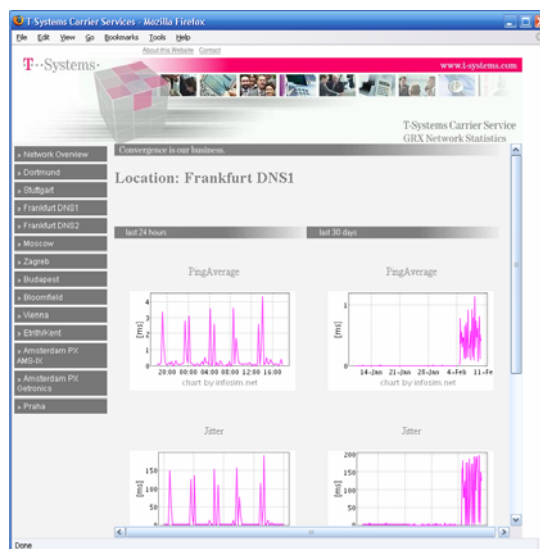
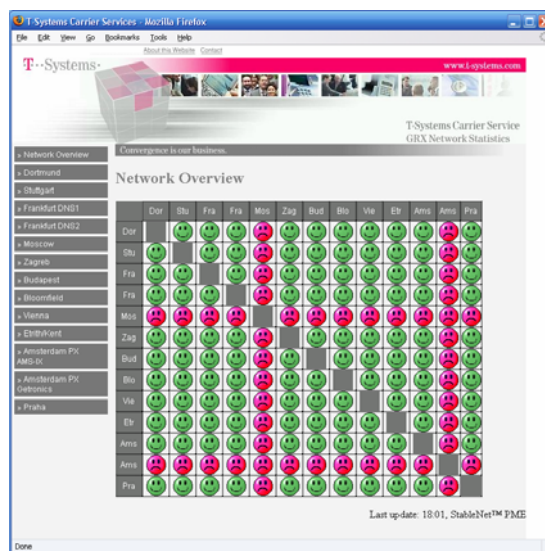
T-Systems required a measurement and reporting facility which would allow each of their customers to have 24-7 access to personalized reports showing diverse network performance figures. To comply with their SLA contract, T-Systems would have to provide real-time performance information to each mobile-phone operator for their review.

What Infosim Provided

Infosim StableNet[®] PME provided T-Systems with a working solution, on time and on budget.

The Result

T-Systems is now able to comply to their contracts, avoiding contractual penalties. At the same time, T-Systems uses the Infosim solution to demonstrate the superb quality of their network services to their clients.



Infosim StableNet

About

About Infosim

Infosim is internationally recognized as a company at the forefront of network performance management and optimization. Superior technology, products and an unrivalled commitment to innovation, have culminated in a long standing reputation of excellence for quality and performance. As a privately owned cooperation, Infosim quickly developed into a technology leader in the OSS market. Today, many world leading enterprises like Siemens or German Telekom rely on Infosim technology.

Based on the latest scientific results Infosim develops efficient and reliable solutions for the planning, the management and the optimization of communication networks. All our efforts aim at providing our customers with a perfectly adjusted, absolutely reliable management solution for their IT. Therefore Infosim has developed a broad range of services: from the optimization of existing networks to the installation of a completely new network with all necessary hardware and software components - whatever you need, we make it possible!

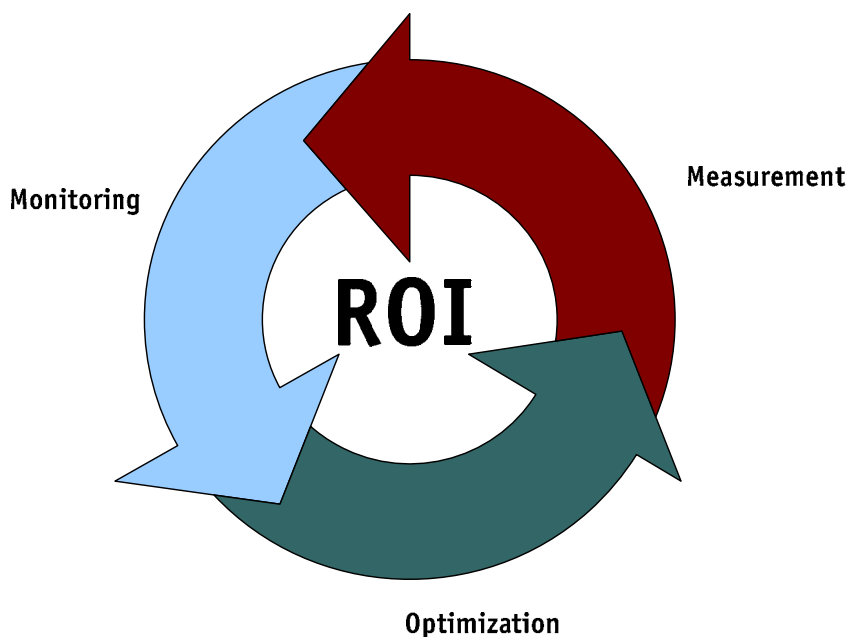
About StableNet

Supported by our StableNet® software suite and a large number of service components, Infosim facilitates an optimal utilization of your network's capacity - at the highest possible level of stability. The Infosim solutions integrate seamlessly into existing network management systems, no further changes of hardware or software are necessary.

Innovative technology guarantee smooth and stable network operation. Our intelligent software effectuates an entirely flexible and steady flow of traffic. Bottlenecks are localized and eliminated far in advance, so that link overload and connection loss can be avoided. Network availabilities of over 99,99% are now attainable. This does not only lead to an improvement of network efficiency but also to a reduction of administrative costs.

Due to its modular structure the StableNet® software suite enables an integrated network management; all relevant administrative tasks can now be monitored and controlled by means of a clear graphical user interface.

With the StableNet® software suite and state-of-the-art service components Infosim is setting up new standards in networking technology.



Infosim StableNet

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